MINI BULLETIN – 07 December 2023

**Access to GP records online**

More than four in five GP Practices [81.1%] in England are now giving patients access to their [health records](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpcc-cic.us5.list-manage.com%2Ftrack%2Fclick%3Fu%3Dfe51aa41404cfb64f7d454491%26id%3D86fb717e67%26e%3D9be2819f9a&data=05%7C01%7C%7Ca0a18c4d6c4640111ff708dbf71a57c1%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638375464731673942%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MndOIz0sBtBVhjoZhED4RPEtT20zTZGQBUZQY%2FnFMWI%3D&reserved=0) online.

Instead of needing to contact their GP Practice, 23.5 million people can now view test results and check their Consultation Notes on their smartphone or online through the NHS App.

**Updates to the NHS App**

The [NHS App](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpcc-cic.us5.list-manage.com%2Ftrack%2Fclick%3Fu%3Dfe51aa41404cfb64f7d454491%26id%3Da70a9880d2%26e%3D9be2819f9a&data=05%7C01%7C%7Ca0a18c4d6c4640111ff708dbf71a57c1%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638375464731673942%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=c2Qp8TdMcxG0CmEeOu6qcDfu4r2IcJnvRdeClEBIojU%3D&reserved=0) has been redesigned to make it simpler for patients to find and access services.

Patients will be prompted to update their NHS App over the next few weeks and will see an updated home page, simpler structure, and easier-to-understand language.

The roll out should start before Christmas. Some services have moved within the NHS App, but all the services patients need are still available.

**Continuity of care**: delayed diagnosis in GP Practices

There is no specific requirement within the current GP Contract to ensure that GP Practices provide Continuity of Care for their patients.

The [report](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpcc-cic.us5.list-manage.com%2Ftrack%2Fclick%3Fu%3Dfe51aa41404cfb64f7d454491%26id%3D71c2231f8a%26e%3D9be2819f9a&data=05%7C01%7C%7Ca0a18c4d6c4640111ff708dbf71a57c1%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638375464731830246%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=QgonuS0s0g19L7C8QjjGh%2BM0%2FU9AoZfT91CZVgf13Gc%3D&reserved=0) concludes that making Continuity of Care an essential requirement for GP Practices could reduce the risk of a delay in diagnosing serious health conditions, and ease pressure on GPs' workload and welfare

[https://www.hssib.org.uk/news-events-blog/change-needed-in-how-gp-continuity-of-care-is-prioritised-at-a-national-level/](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.hssib.org.uk%2Fnews-events-blog%2Fchange-needed-in-how-gp-continuity-of-care-is-prioritised-at-a-national-level%2F&data=05%7C01%7C%7Ca0a18c4d6c4640111ff708dbf71a57c1%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638375464731830246%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=U8N5HOFRkQ4sgvzZPJDcEXjyfPfhe367nTBjO5e%2FQ3Q%3D&reserved=0)