**From:** "COMMS (NHS SURREY HEARTLANDS ICB - 92A)" <[syheartlandsicb.comms@nhs.net](mailto:syheartlandsicb.comms@nhs.net)>

**Subject: Launch of the Surrey Heartlands ICS Strategy**

**Date:** 8 March 2023 at 18:26:51 GMT

**To:** undisclosed-recipients:;

Dear Colleague

We would like to draw your attention to the recent publication of the Surrey Heartlands Integrated Care Strategy which you can read and download a copy of [*here*](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.surreyheartlands.org%2Four-strategy&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=c%2FaQTL3mCWHJe2L3bUr%2FcES8axTStVEoQq7S94Z%2FItw%3D&reserved=0)*.* This strategy, which supports Surrey’s wider [Health and Wellbeing Strategy](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.healthysurrey.org.uk%2Fabout%2Fstrategy%2Fsurrey-health-and-well-being-strategy-update-2022&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=RajxaoBYL507M0%2BRVV6HXhB5AHXvnjmJGNwSLszIBHw%3D&reserved=0), sets out the overall framework for how we will collectively work together – building on existing plans - to improve the quality of life, health, and wellbeing of residents, and reduce the gaps in healthcare and outcomes we know exist for some local communities.  We have published both the full strategy and a summary version.

The strategy has three key ambitions:

1. **Prevention** – reflecting the three key priorities within Surrey’s Health and Wellbeing Strategy:

* Supporting people to lead healthy lives by preventing physical ill-health and promoting physical wellbeing
* Supporting people’s mental health and emotional wellbeing by preventing mental ill health and promoting emotional wellbeing

·       Supporting people to reach their potential by addressing the wider determinants of health (so things like education, housing, employment).

1. **Delivering care differently** – local people have told us they want services that are responsive to their needs and put them at the centre of decision-making.  Based on feedback, we have developed two main aims to transform how we deliver care:
   * Making it easier for people to access the care they need when they need it
   * Creating the space and time for our workforce to provide the continuity of care that is so important to our populations.

We will do this through the development of our provider collaborative, the creation of neighbourhood teams, enhanced primary care, social care delivery, mental health support and working with children and families.

1. **What needs to be in place to deliver these ambitions** – so we can be effective there are other functions we need to be working well.  These include how we work with our communities and enable them to lead locally driven change; how we progress our ambitions around digital services and how we use data; and how we develop a workforce with the right culture, values, behaviours, skills, training, and leadership to face the demands of the future.

The strategy was formally launched publicly at the recent Surrey Heartlands Expo conference; you can read more about the event [*here*](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.surreyheartlands.org%2Fsurrey-heartlands-expo-2023&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=rURsstI4Q1VfIeHTw1JS%2FLX%2F%2BgR3EMqiTTJAPjZF0j8%3D&reserved=0).

With best regards,

Councillor Tim Oliver - **Chair, Surrey Heartlands Integrated Care Partnership**

Ian Smith - **Chair, NHS Surrey Heartlands Integrated Care Board**

Professor Claire Fuller - **Chief Executive, Surrey Heartlands ICS**

**Giselle Rothwell |  Director of Communications and Engagement**Surrey Heartlands Integrated Care System  |NHS Surrey Heartlands

Tel number  07500 064771 |  [giselle.rothwell@nhs.net](mailto:giselle.rothwell@nhs.net)

image001.png [@Surreyheartland](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FSurreyHeartland&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=my7hOTj5Srw7Q2UMcrErz%2FKlOy2u8XqkElbL6UU9IyE%3D&reserved=0)  image002.gif [@SurreyheartlandsHCP](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2Fsurreyheartlandshcp%2F&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=0pkj4HHY2e1akuzVDElekw6qc1FS05mG%2BNkk%2FH7l2KE%3D&reserved=0) image003.png [Surreyheartlands](https://emea01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.instagram.com%2Fsurreyheartlands%2F%3Fhl%3Den-gb&data=05%7C01%7C%7C9ecbc872b3f24b27399408db2095c3a7%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638139599836756026%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=b1%2FNvVintcUqtVbCxr0Cbp7cE8ckZNvsYJstn58lWkg%3D&reserved=0)